



## Underground Cable Locates

### Validity Period Extended

Please be advised that, as of **January 1, 2021**, all underground utility locates performed by Renfrew Hydro Inc. will now be **valid for 60 days**.

All locates performed prior to January 1, 2021 will remain valid for only 30 days.

Once we have completed a locate request you will receive a Utility Locate Report, please familiarize yourself with all the underground plant identified. A valid locate includes ground markings (paint and/or flags), excavators must ensure that these locate marks remain visible for the duration of the 60-day locate. Should a remark be requested within the 60-day period, charges may apply.

As an essential service provider to our community, Renfrew Hydro remains committed to providing a safe and reliable electricity supply to all our customers.

Please contact our customer service department Monday to Friday from 8:30am to 4:30pm at 613-432-4884 or [info@renfrewhydro.com](mailto:info@renfrewhydro.com) with any questions or concerns that you may have. To report a power outage or an after hour emergency please also call 613-432-4884 at any time of day or night.